

TERMS AND CONDITIONS

Terms are Net 30 Days with approved credit - F.O.B. Factory, Cookeville, Tennessee 38501. Prices are subject to change without notice. Orders accepted are subject to prices in effect on date of shipment.

Possession of our price list is not an offer to sell.

Merchandise may not be returned without our written consent and will be subject to a restocking charge.

No C.O.D. return shipments will be accepted.

This price list may not be reproduced or altered without our written consent.

Specifications and prices on the preceding pages are effective April 15, 2012. Star reserves the right to make product changes at any time, without notice, in specification and/or design. Star also reserves the right to discontinue items and to ship improved designs. Holman Cooking Equipment is a subsidiary of Star International Holdings, Inc.

WARRANTY

THOROUGHLY INSPECT YOUR UNIT ON ARRIVAL

Star equipment is tested for proper operation before leaving our plant to insure delivery of your unit in perfect condition. However, there are instances in which the unit may be damaged in transit. In the event you discover any type of damage to your product upon receipt, you must immediately contact the transportation company who delivered the item to you and initiate your claim with same. If this procedure is not followed, it may affect the warranty status of the unit.

LIMITED EQUIPMENT WARRANTY

All workmanship and material in Star products have a one (1) year limited warranty on parts & labor in the United States and Canada. Such warranty is limited to the original purchaser only and shall be effective from the date the equipment is placed in service. Star's obligation under this warranty is limited to the repair of defects without charge, by the factory authorized service agency or one of its sub-agencies. Models that are considered portable should be taken to the closest Star service agency, transportation prepaid. For a list of portable equipment please visit the Star website at: www.star-mfg.com under Tech Service you will find a document Warranty Service.

- ★ Star will not assume any responsibility for loss of revenue.
- ★ On all shipments outside the United States and Canada, contact factory for International Warranty.
- ★ The warranty period for the JetStar® series six (6) ounce popcorn machines and Super JetStar® eight (8) ounce series is two (2) years.
- ★ The warranty period for Ultra-Max® Griddles, Char-Broilers and Hot Plates is three (3) years.
- ★ The warranty period for the Chrome-Max® Griddles is five (5) years on the griddle surface. See detailed warranty provided with unit.
- ★ The warranty period for Duratec® coatings is one year under normal use and reasonable care. This warranty does not apply if damage occurs to Duratec® coatings from improper cleaning, maintenance, use of metal utensils, or abrasive cleaners. This warranty does not apply to the "non-stick" properties of such materials.
- ★ This warranty does not apply to "Special Products" but to regular catalog items only. Star's warranty on "Special Products" is six (6) months on parts and ninety (90) days on labor.
- ★ This warranty does not apply to any item that is disassembled or tampered with for any purpose other than repair by a Star Authorized Service Center or the Service Center's sub-agency.
- ★ This warranty does not apply if damage occurs from improper installation, misuse, wrong voltage, wrong gas or operated contrary to the Installation and Operating instructions.
- ★ This warranty is not valid on Ultra-Max® Conveyor Ovens unless a "start-up/check-out" has been performed by a Factory Authorized Technician.

PARTS WARRANTY

Parts that are sold to repair out-of-warranty equipment are warranted for ninety (90) days. The part only is warranted. Labor to replace the part is chargeable to the customer.